



Dear colleague,

### **Free Energy Advice and Insulation**

The Energy Agency are promoting free energy advice and insulation. The project has just been extended to cover a wider area. Please take this opportunity to apply and where appropriate pass on the good news to customers, in particular those who may be struggling to heat their homes.

East Ayrshire, South Ayrshire and Dumfries and Galloway Councils have received funding as part of a range of support on offer through the Home Energy Scotland Hotline from the Scottish Government.

Anyone can apply to receive free energy advice and insulation measures regardless of age, income or tenure\* as long as they live in one of the council areas above. The scheme is not means tested in any way and the householder will not be asked to make any financial contribution. **It is completely free.**

The funding of this scheme is limited, will be issued on a first come first served basis and must be allocated by **31 March 2012** - we are therefore urging you to act now. Applications for the scheme can be made easily, either online at [energyagency.org.uk](http://energyagency.org.uk) or by phoning the Home Energy Scotland Hotline on 0800 512 012 (available Monday to Friday 9.00am to 5.00pm.)

Following your application, you will be called back to agree a suitable date for a visit by a qualified surveyor. The surveyor will provide energy advice and assess your home for loft and/or cavity wall insulation. A further appointment would then be made to install the free insulation measures. Insulation will decrease the amount of heat escaping through your walls and roof, making your home warmer and helping to reduce fuel bills by up to £280\*\* per year.

Note: Householders who apply from North Ayrshire will not qualify for this scheme. However, the energy advisors at the Home Energy Scotland Hotline can help to identify alternative sources of funding and free or discounted offers are available in North Ayrshire.

\* Applications are also welcome from council or housing association tenants. Advice is free but funding for cavity wall insulation and loft insulation is subject to available budget of landlord.

\*\* Figures provided by the Energy Saving Trust correct at time of print.